

For CHOLAMANDALAM MS GENERAL INSURANCE CO. LTD.

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Managing Director

Cholamandalam MS General Insurance Company Limited
Code of Conduct for Directors and Senior Management
June 2024

Approving Authority: Board of Directors

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1. Background:

- 1.1 Chola MS General Insurance Company Limited's (Chola MS) commitment to ethical and lawful business conduct is a fundamental shared value of the Board of Directors, the Senior Management and all other employees of the Company.
- 1.2 Consistent with its Values and Beliefs, Chola MS has formulated the following Code of Conduct as a guide. The Code does not attempt to be comprehensive or cover all possible situations. It encourages the management team to take positive actions, which are not only commensurate with the Values and Beliefs, but are also perceived to be so. Chola MS expects all its employees to implement the Code in its true spirit and in case of any doubt or confusion, to consult his/her immediate superior, the head of HR or the CEO as relevant.

2. Definitions:

The following terms for the purpose of this policy shall carry the meaning

- 2.1 "Authority" or "IRDAI" Authority or IRDAI shall mean the Insurance Regulatory and Development Authority of India established under sub-section 1 of Section 3 of the IRDA Act 1999;
- 2.2 "Board" Board shall mean the Board of Directors of Chola MS General Insurance Company Limited.
- 2.3 "Company" Company shall mean Chola MS General Insurance Company Limited.
- 2.4 "Code" Code shall mean this Code of Conduct for Directors and Senior Management.
- 2.5 "Insider Trading" Insider trading shall mean the buying or selling of the securities of a listed public company by an Insider who has unpublished price sensitive information relating to that company. When an "insider" is in possession of "unpublished price sensitive information", that insider is prohibited under Regulation 3 of SEBI Regulations from directly or indirectly dealing in the securities of the company in respect of which the insider possesses "unpublished price sensitive information".
- 2.6 "Manager" 'Manager' shall mean, Manager appointed under the provisions of the Companies Act, 2013.
- 2.7 "Senior Management" Senior Management shall mean personnel of the Company who are members of its core management team excluding Board of Directors including members of management one level below the Chief Executive Officer/Managing Director/ Whole Time Director/ Manager including any Functional Head. The Chief Executive Officer/ Manager/ Executive Directors/ Company

Secretary and Chief Financial Officer of the Company shall be deemed to be Senior Management.

- 2.8 "Unpublished Price Sensitive information" The Unpublished Price sensitive information shall mean, any information relating to a company or its securities, directly or indirectly that is not generally available which upon becoming generally available, is likely to materially affect the price of the securities and shall, ordinarily including but not restricted to, information relating to the following:
- a) Financial results;
 - b) Dividends;
 - c) Change in capital structure;
 - d) Mergers, de-mergers, acquisitions, dealings, disposals and expansion of business and such other transactions;
 - e) Changes in key managerial personnel; and
 - f) Material events in accordance with the listing agreement.

3. Principles to be followed:

- 3.1 In performing their functions, the Directors and Senior Management of the Company shall:
- a. act honestly, diligently and in good faith and integrity in all their dealings with and for the Company.
 - b. not use any confidential information obtained by them in the course of their official duty, whether from the Company or otherwise, for personal gain, or use / allow the use of such information for the financial benefit for any other person.
 - c. not engage in any business, relationship or activity, which might detrimentally conflict with the interest of the Company.
 - d. maintain the principle of need to know and also ensure confidentiality of all unpublished price sensitive information about the Company, its business and affairs and communication, provide or allow access to such information only for legitimate purposes and in furtherance to performance of duties or discharge of legal obligations.
 - e. abide by all applicable laws and regulations including the Company's Code for prevention of Insider Trading.
 - f. not use their status to seek or accept any personal gains or favours from those doing or seeking to do business with the Company or from other employees of the company.
 - g. not accept gifts in cash or kind, either by themselves or by their close family members, particularly if this is likely to lead to a business relationship with the Company. (However, an exception to this may be made for non-cash gifts up to a value of Rs.2000/-, and for items that

can be reciprocated such as tickets to events, business meals etc. If refusing a gift beyond this value, would affect a relationship with the Company, the gift may be accepted and handed over to the Company.)

- h. not sharing any information regarding the Company, its business and/or affairs with the media without the prior approval of the Corporate Disclosure Officer under the Company's Code of Practices and Procedures for Fair Disclosure of Unpublished Price Sensitive Information.
 - i. not employ any of their relatives or deal with them on Company's behalf without proper authorization, obtained after disclosing their relationship.
 - j. treat all employees with dignity, respect and concern and treat them on parity at all times.
- 3.2 In addition, in performing their Board and Board Committee functions, the Directors shall:
- a. not hold position of Director/Advisor with a competitor company.
 - b. inform the Chairman of changes in their interests that may interfere with their ability to perform their duties, and in the case of Independent Directors, impact their independence as a Board member.
- 3.3 Further, in terms of the Companies Act, 2013, Independent Directors of the Company shall also perform the following duties:
- a. undertake appropriate induction and regularly update and refresh their skills, knowledge and familiarity with the Company.
 - b. seek appropriate clarification or amplification of information and, where necessary, take and follow appropriate professional advice and opinion of outside experts at the expense of the Company.
 - c. strive to attend all meetings of the Board of Directors and of the Board committee of which he is a member.
 - d. participate constructively and actively in the committees of the Board in which they are chairpersons or members.
 - e. to attend the general meetings of the Company.
 - f. where they have concerns about the running of the Company or a proposed action, ensure that these are addressed by the Board and, to the extent that they are not resolved, insist that their concerns are recorded in the minutes of the Board meeting.
 - g. keep themselves well informed about the Company and the external environment in which it operates.
 - h. not to unfairly obstruct the functioning of an otherwise proper Board or Board Committee.
 - i. pay sufficient attention and ensure that adequate deliberations are held before approving related party transactions and assure themselves that the same are in the interest of the Company.

- j. ascertain and ensure that the Company has an adequate and functional vigil mechanism and to ensure that the interests of a person who uses such mechanism are not prejudicially affected on account of such use.
- k. report concerns about unethical behaviour, actual or suspected fraud or violation of the Company's Code of Conduct.
- l. act within their authority, assist in protecting the legitimate interests of the Company, shareholders and its employees.
- m. not disclose confidential information, including commercial secrets, technologies, advertising and sales promotion plans, unpublished price sensitive information, unless such disclosure is expressly approved by the Board or required by law.

4. Scope of the Code:

This Code embodies the belief that acting always with the Company's legitimate interest in mind and being aware of the Company's responsibility towards its stakeholders is an essential element of the Company's long-term excellence.

All Directors and Senior Management personnel shall affirm compliance with this Code on an annual basis both in letter and spirit.

5. Review of the Code:

The Board shall review the Code:

- 5.1 at least once in every financial year, or
- 5.2 as and when the Board considers it appropriate, or
- 5.3 as and when the underlying laws governing the Code undergo any change.

A handwritten signature in black ink, appearing to be "A" followed by a flourish.A handwritten signature in black ink, appearing to be a stylized "V" or "W" followed by a flourish.